Concerned about a student?

Take a few minutes to review the five recommended pathways to support for any student that you are concerned about. The examples are a guide to the most appropriate pathway and not an exhaustive list. Please contact the Student Welfare Team for advice at any time studentwelfare@reading.ac.uk.

Emergency
Dial 999 > Alert Security 6300
- Imminent danger to self or others
- Suicidal intention (planning to act)
- Bomb or firearm threat
- Serious physical injury
- Terrorist activity

Cause for concern
notificationofconcern@reading.ac.uk
- Potential Risk to self or others
- Erratic or disruptive behaviour
- Safeguarding
- Infectious diseases

Radicalisation or risk of violent extremism
Email: prevent@reading.ac.uk

Wellbeing support
For wellbeing guidance refer students to:
reading.ac.uk/support-and-wellbeing
including the Student Wellness Checker
- Emotional distress
- Depression or anxiety
- Loneliness or isolation
- Substance misuse
- Relationship issues

Violence and abuse
Students can disclose and seek support at: reading.ac.uk/NeverOk
- Sexual violence
- Relationship abuse and stalking
- Hate crime and harassment
- Online harassment or cyber-bullying
- Honour-based threat
- Spiking

Financial difficulty
studentfunding@reading.ac.uk
- Hardship
- Debt
For guidance on money matters refer students to reading.ac.uk/money

Teams are here to support students and advise staff weekdays, 9am–5pm in the Carrington Building. Bear in mind that we cannot guarantee to provide immediate responses.

For self-access guidance in non-emergency situations refer students to the wealth of useful information and contacts at reading.ac.uk/support-and-wellbeing, and reading.ac.uk/money.