

Signposting for Academic Tutors

Is your/your tutee's concern about....

Personal

An emergency or immediate risk of harm



999
Campus security
0118 378 6300

Disability or chronic health condition



Disability Advisory Service
Carrington Building,
0118 378 4202
disability@reading.ac.uk

Mental health, emotional difficulties



Counselling & Wellbeing
Carrington Building,
0118 378 4216
counselling@reading.ac.uk
Big White Wall
www.bigwhitewall.com

Immigration or visa issues



International Student Advisory Team
Carrington Building, 0118 378 8038
immigration@reading.ac.uk

Accommodation or housing: University Halls



Halls Hotline
0118 378 7777
Hall Wardens

Private sector



RUSU Advice Service*
Students' Union Building,
0118 378 4100
advice@rusu.co.uk

Financial issues



Student Financial Support team
Carrington Building,
studentfunding@reading.ac.uk
blackbullion.com
24 hour access to financial education for students

Effects of bullying/harassment, victim of crime, abuse, sexual violence, drugs/alcohol



Student Welfare Team
Carrington Building,
0118 378 4777
studentwelfare@reading.ac.uk

*Confidential and independent advice. No information will be shared with the University without the student's permission.

Radicalisation and exploitation



Difficult issues e.g. homesickness, loneliness conflict with friends



Chaplaincy
Park House Lodge
0118 378 8797

Life Tools Programme
Developing tools for academic and personal development

Faith/religion



Academic/Professional

ECFs, suspension/ withdrawal



Support Centres
Edith Morley – x4243
JJ Thompson – x4101
Agriculture – x8020
London Road – x2608/2611
Foxhill House – x5671
see details on previous page

In HBS:
please contact the helpdesk in the HBS or ICMA buildings for all support x4007

Timetabling



Advice on/ support through university policies and procedures (incl. appeals, complaints etc)



RUSU Advice Service*
Students' Union Building
0118 378 4100
advice@rusu.co.uk

Work experience, career advice & training, placements



Careers
Carrington Building
0118 378 8359
careers@reading.ac.uk

Henley Careers
HBS Room 107
0118 378 4412
henleycareers@henley.ac.uk

Academic language skills for non-native speakers (incl. writing)



ISLI – Academic English Programme
reading.ac.uk/aep
0118 378 6553
aep@reading.ac.uk

Assignments, exams, coursework



Teaching Staff, Module Convenor, Programme Director

Screening for specific learning disability
Reasonable adjustments to teaching and/or assessment



Disability Advisory Service
Carrington Building
0118 378 4202
disability@reading.ac.uk

Academic study skills e.g. academic writing, critical thinking, referencing



Study Advice
Within the Library (bookable sessions)
0118 378 4242
studyadvice@reading.ac.uk

Maths or statistics



Maths Support
Within the Library (drop in)
mathssupport@reading.ac.uk

Information Skills e.g. finding, using and referencing information and Library resources for assignments



Academic Liaison Librarians
reading.ac.uk/library/liaison

Blackboard/IT



IT helpdesk
Library first floor
0118 378 6262
it@reading.ac.uk

If you are unsure who to contact or to refer your student to, please talk to your School Director of Academic Tutoring, or refer your student to their Support Centre/Programme Administrator (HBS). Phone Student Services Reception (0118 378 5555) for help signposting to specialist services.